

TEK 4000 LIMITED WARRANTY

Shannon Specialty Floors warrants TEK-4000 Two-Part Epoxy Adhesive to be free of all manufacturing defects when used in accordance with the label instructions and current installation guidelines and following accepted industry standards and procedures for professional installation as outlined by ASTM F710, the RFCI, and any other applicable industry trade organizations. The warranty period shall be in place for one (1) year from the date and installation and will also be guided by the date of manufacture to insure the integrity of the formulation and that proper storage and shipment of same has taken place. If an installation failure occurs within one year from date of installation as a direct result of out-of-specification adhesive, Shannon Specialty Floors will pay for material and reasonable labor as determined by exclusively by Shannon Specialty Floors. Shannon Specialty Floors specifically excludes and is not liable for any other damage or loss, including consequential or incidental damage or loss, by this it is meant that any loss, expense or damage other than to the flooring itself that may result from a defect in the adhesive itself. Further, Shannon Specialty Floors shall not be liable for moving of furniture, equipment or any items that are located in the area of installation, or for overtime, night or weekend labor charges that exceed the standard day labor rate or for expedited shipping or storage costs associated with repair or replacement. Shannon Specialty Floors reserves the right to inspect any and all installations deemed necessary for the identification of cause and responsibility and/or liability, prior to any settlement authorization by the flooring manufacturer or its designated representative, without regard to third party inspection or sales policy adjustment.

In addition, for the warranty to be in force, at the time of installation the building must be fully enclosed with the HVAC system fully operational and in service during the installation and for a minimum of forty-eight (48) hours prior to and after the installation has been completed. This requirement would be excluded if the installation is to take place outdoors with the adhesive and flooring material approved for the same, with all environmental and installation requirements as written followed. Testing as required for moisture, bonding, pH, and any other pre-installation testing required must be documented and available for review upon the initiation of a product claim. It is the position of Shannon Specialty Floors that moisture tests be performed as described in the current ASTM documents; F1869 Standard Test Method for Measuring Moisture Vapor Emission Rate of Concrete Subfloor Using Anhydrous Calcium Chloride and / or F2170-02 Standard Test Method for Determining Relative Humidity in Concrete Floor Slabs Using in situ Probes.

Moisture reading limits when performed by the above referenced Standards are as follows: Following ASTM F1869 equal to and not exceeding 6.0 lbs. / 24 hours/ 1000 square feet and following ASTM F2170 equal to but not exceeding 80.0% RH.

Note: When testing concrete using ASTM F1869, the surface of the concrete must be porous. Hard machine troweled concrete or concrete surfaces with extraneous substances on the surface such as residual adhesive, sealers, curing compounds, etc. must be mechanically removed prior to testing.

