Shannon Specialty Floors provides a 1-Year Standard Performance Warranty for TUF STIK-9000 Transitional Pressure Sensitive Adhesive and TUF STIK-SPX Adhesive used to bond all TUF STUF™ High Performance Flooring products to approved subfloors. Shannon Specialty Floors warrants that TUF STIK-9000 and TUF STIK-SPX Adhesives will bond all Shannon Specialty Floors branded sheet vinyl, LVT and LVP products. Shannon Specialty Floors further warrants that TUF STIK-9000 and TUF STIK-SPX Adhesives will retain its bond up to the moisture limits stated in the published specification information.

The adhesives must be used in complete accordance with all Shannon Specialty Floors and TUF STUF High Performance Flooring pre-installation and installation instructions and it is assumed that the installation will be done in a workmanlike manner using installation practices generally acceptable to the trade. These instructions include, but are not limited to, proper acclimation of the flooring prior to the installation, moisture levels of the substrate, and environmental conditions such as temperature and humidity prior to, during, and after the installation. Prior to the commencement of the installation, the installer/contractor should consult the specification sheets and label copy of the products being installed for any additional recommendations and installation procedures. The installation must be in compliance with the current product label and specification data instructions and all substrate preparations, moisture and pH tests and installation guidelines must comply with the standards set by Shannon Specialty Floors. Testing for concrete moisture is required to be performed in accordance with the latest edition of ASTM F1869 and ASTM F2170. Additionally, pH testing of the substrate is required prior to the beginning of the installation.

Subfloor must be sound, smooth, clean, level, dry, and free of dust, dirt, grease, oil, paint, curing compounds, incompatible sealers, fire retardant chemicals, release agents, or any other foreign substance that might interfere with a good bond. The floor should be swept clean and vacuumed prior to application of the TUF STIK 9000 Adhesive and/or the TUF STIK SPX Adhesive. For vinyl sheet installations, TUF STIK 9000 Adhesive must be spread with the appropriate trowel (dependent upon subfloor porosity) and the adhesive must be back rolled with a 3/8” nap paint roller prior to the installation of the sheet vinyl. TUF STIK SPX Adhesive must be used in strict compliance with label instructions. The flooring installation should be allowed to cure for a minimum of 72 hours prior to subjecting the flooring to heavy rolling traffic. Lay in the flooring according to adhesive instructions. Adhesive must wet transfer 100% to flooring product to ensure proper bond. Adhesive working time will vary with the particular adhesive and the ambient job site conditions. Roll all vinyl installations with a 150 lb. roller following installation. It is the sole responsibility of the contractor/installer to ensure that all instructions are strictly adhered to.

Some flooring products expand and contract due to climatic changes, and deform due to external stresses; however, flooring adhesives are designed only to adhere the flooring product to the substrate. If there is an adhesive bond failure related to defective adhesive in one (1) year following installation, Shannon Specialty Floors will be responsible for the repair or replacement of the installation, at Shannon Specialty Floors’ discretion, including material and reasonable labor charges. This warranty applies only to adhesive related bond failures since the manner and conditions of application and the structure of the flooring are beyond our control. These factors include the quantity of adhesive used, the workmanship of the installer, condition of the subfloor, stability of the flooring product or its suitability for the particular job, excessive moisture or alkalinity, or any other conditions that may affect the installation.

Shannon Specialty Floors specifically excludes any other warranty, expressed or implied, including merchantability and fitness for a particular purpose extending beyond the term of this written warranty. Shannon Specialty Floors is not liable for any other damages or losses including consequential or incidental damages. This warranty does not cover improper installation problems associated with substrate imperfections; staining due to mold, mildew or bacterial growth, or any other discoloration of the flooring; excessive moisture or pH levels; improper maintenance; differences in color between flooring products; indentation from improper loading or use beyond that which the flooring product is designed, bond failures due to excessive moisture, alkali or hydrostatic pressure; or other inappropriate end-user activities. Claimant must maintain written documentation of substrate moisture testing and pH testing for the term of the warranty. Warranties for defective or dimensionally unstable floor covering, substrates and underlayment lie with the respective product manufacturer and not with Shannon Specialty Floors.

Shannon Specialty Floors reserves the right to inspect the cause for any claim as deemed necessary. If any repairs are made to an installation prior to inspection by a Shannon Specialty Floors designated representative, or prior to authorization by a Shannon Specialty Floors designated representative, the warranty does not apply. This warranty is for the original purchaser of the floor and is non-transferable.

**USE ONLY TUF STIK-9000™ OR TUF STIK-SPX™ ADHESIVE FOR INSTALLATION – WARRANTY IS VOID IF NOT USED.**