

Rev: February 2016

**WARRANTY - 10 YEAR**

## 10 Year Limited Warranty

**TUF STIK-150™** Aerosol Spray Adhesive, as manufactured for Shannon Specialty Floors, is covered by a 10-year limited warranty when used for interior installations of Shannon Specialty Floors Sheet Vinyl, Luxury Vinyl Plank, Luxury Vinyl Tile, and PVC-Free Sheet and Tile flooring in commercial applications. The current Product Label and Product Data instructions must be followed, and all substrate preparations, moisture and pH tests, and installation procedures comply with the standards set by Shannon Specialty Floors current Technical Data, ASTM F-710, RFCI, and the flooring installation guidelines. Testing for concrete moisture is required to be done in accordance with the product specifications per latest editions of referenced ASTM test methods.

The Warranty covers only the adhesive bond and does not include responsibility for problems due to dimensional stability of the flooring, or effects to the applied floor coverings from exposure to conditions for which they were not designed. Substrate must be monitored prior to the installation to ensure that the temperature is not within 5° F. of the dew point. Testing the substrate with an impedance meter testing (refer to ASTM F2659) is highly recommended due to possible issues related to topical moisture from Dew Point conditions. Substrate surfaces should not read over 3.5% on the impedance meter for any adhesive application. In the event of a claim that may be moisture related, impedance meter testing on the substrate will be performed and if the reading is above the acceptable range the warranty may be void.

If these procedures and guidelines have been followed, and substrate moisture and pH test results fall into the specified ranges, a performance warranty shall apply and is as follows:

### SHANNON SPECIALTY FLOORS LIMITED WARRANTY

If an installation failure occurs within 10 years from the date of installation as a direct result of the use of defective **TUF STIK-150™**, Shannon Specialty Floors will pay for equivalent floor covering and adhesive materials and for reasonable labor costs to repair or replace the failed portion of the installation as determined by Shannon Specialty Floors at its sole discretion. Shannon Specialty Floors specifically excludes any other warranty, express or implied, including merchantability and fitness for particular purpose extending beyond the term of this written warranty and is not liable for any other damages or losses including consequential or incidental damages.

For this warranty to be valid, **TUF STIK-150™** should be used only for the purposes stated on the product description and be used within one year of the date of manufacture and be applied in accordance with Shannon Specialty Floors application instructions. Any other products used in conjunction with **TUF STIK-150™** are required to be certified compatible.

This Warranty only covers the adhesive bond when **TUF STIK-150™** is used for the specified flooring installations, including those where properly selected and utilized rolling hospital bed wheels are used; however, the warranty does not cover indentations or damage to the flooring from rolling beds, moving loads, high heels, spiked shoes, or chairs or other furniture not using floor protectors; improper installation of the floor covering material or defective floor covering material; installation problems associated with: substrate imperfections; staining due to mold, mildew or bacterial growth, or any other discoloration of the flooring; excessive moisture or pH levels (be sure to perform tests first and take corrective measures before installation); improper maintenance; differences in color between flooring products and samples or photographs; failure of the flooring to adhere to the substrate due to, for example, moisture, alkaline or hydrostatic pressure from the substrate; or inappropriate end-user activities. Claimant is required to maintain written documentation of substrate moisture and pH testing.



Shannon Specialty Floors will not warranty installations on substrates with existing sealers, curing compounds or coatings that interfere with the adhesive bond, where silicates have been applied or entrained or where adhesive cleaners or removers have been applied. Problems associated with defective or dimensionally unstable floor covering, substrates, and underlayment are not covered. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. To file a claim, contact your retailer or for other information you may contact Shannon Specialty Floors toll free at 800-522-9166.

**Other Conditions and Exclusions Not Covered by this Warranty are:**

- Installations on substrates that were not properly tested and prepared as instructed.
- Installations over substrates where hydrostatic pressure exists, or moisture readings are higher than specified for adhesive product.
- Installations over substrates with a surface pH test above that specified for the adhesive product.
- Failure of claimant to have records of moisture and alkalinity testing taken prior to the installation.
- Installation failures due to outside sources of water, such as where outside grade is above substrate, moisture or ground water intrusion caused by faulty (or lack of) a vapor retarder under the concrete substrate slab per ASTM E1745, sprinklers soaking ground at the building foundation, overflow drains not directed away from the foundation, flooding or other natural disasters or weather conditions.
- Installation problems associated with or due to moisture from dew point condensation.
- Installations taken up or replaced prior to inspection by authorized Shannon Specialty Floors personnel.
- Problems with floor covering installations on chemically cleaned substrates, or from the use of improper cleaning methods.
- Failure of leveling or patch compounds of any kind.
- Damage caused by expansion joints or other structural areas.

