

February 2018

12 - YEAR WARRANTY

12-YEAR WEAR LIMITED WARRANTY

TEKNOFLOR® Commercial Resilient Sheet flooring products including: Forestscapes™, Timberscapes™, Mountainscapes™, Moonscapes™, Coastalscapes HPD™, Forestscapes HPD™, Urbanscapes HPD™, Designscapes HPD™ and Medscapes HPD™ collections are backed by a (12) year wear limited warranty. If there is a loss of original pattern and color under normal commercial use of TEKNOFLOR® for a period of Twelve (12) years from date of installation, provided the flooring was installed and maintained according to standards set by Shannon Specialty Floors and applicable industry guidelines, TEKNOFLOR® will furnish replacement flooring free of charge.

TEKNOFLOR® products are guaranteed to be free from manufacturing defects. If a defect occurs in your floor, upon verification of the defect, Shannon Specialty Floors will authorize a repair or replacement of the affected area without charge, with flooring of equal value and/or quality.

This Warranty shall include a reasonable amount of labor that is required for removing and reinstalling the replacement flooring. This Warranty does not include any and all expenses associated with expedited freight moving furniture & equipment or costs associated with business interruptions, loss of use or other related costs associated with the Product repair or replacement. This Warranty does not include damage due to improper installation or maintenance, excessive moisture or alkalis in the subfloor or conditions arising from hydrostatic pressure, burns or loss due to inconvenience, incidental expenses or consequential damages.

Some states do not allow the exclusion of limitation of incidental or consequential damage so that the above limitation and exclusion may not apply to you. This Warranty gives you specific legal rights, and you may have other legal rights which vary from state to state. This Warranty is in lieu of any other express warranties. This Warranty service is available only by notice to Shannon Specialty Floors.

EXCLUSIONS FROM WARRANTY:

Reduction of gloss from use. Difference of color to product from samples or catalog. Problems resulting from excess moisture, hydrostatic pressure, and alkalis from substrate. Labor charges on product installed with obvious defect. Problems due to stains, burns, scuffs, gouges, cuts, including damage due to failure to use floor protectors. Also not covered are stains due to tracked in foreign matter such as driveway sealers, asphalt, and oil drippings. Discoloration caused by sunlight and mildew are excluded.

Use of alternate adhesives require a signed release or the warranty will be void.

DO NOT WAX.

See the Resilient Flooring Care and Maintenance Guide for TEKNOFLOR® on our website for more information on proper floor care.

